



PROJEKT

Dawny Wrocław

Project Old Wrocław – Terms & Conditions

Please read the following rules before the tour begins.

1. Participation

- Participants can be any adult or minor with written consent from a guardian.
- The person registering is responsible for informing all companions about the Terms & Conditions.

2. Reservations and Payments

- Reservations are made exclusively by phone or email.
- Full payment by cash or credit card is required before the tour begins.

3. Tour Conduct

- The tour starts at the agreed place and time.
- Participants must follow the Guide's instructions.
- The Guide has the right to delay or interrupt the tour for safety reasons.

4. Tablets and Visualizations

- Participants receive tablets with pre-installed historical visualizations.
- Tablets remain the property of the Organizer. Participants are responsible for the technical condition of the device used.
- In case of damage or loss, participants must immediately inform the Guide.

5. Safety and Order

- Smoking, alcohol consumption, and behavior endangering safety are prohibited during the entire tour.
- Littering is prohibited; please use city trash bins.
- If separated from the group, contact the Guide immediately.

6. Cancellation or Rescheduling

- Rescheduling is only possible by phone.

7. Liability

- The Organizer is not responsible for damages resulting from gross negligence of the Participant.
- Participants are fully responsible for their own property.

8. Personal Data

- Data is collected solely for service provision and protected in accordance with GDPR.

Thank you for choosing our tour — we wish you an unforgettable experience!